

ADVOCATE

350+
CLIENTS115,500+
REPORTS3,360,000+
INCIDENTS653,000+
CARE REPORTS17,000+
TITLE IX REPORTS95,000+
CLERY REPORTS1,063,000+
SECURITY REPORTS27,000+
STUDENT GROUPS51,500+
RESIDENT ASSISTANTS

Symplicity Advocate

Making Campus Safety The #1 Priority

For over 20 years, Symplicity has been the market standard for higher education technology solutions. Our student conduct platform, Advocate, is used by more than 350 clients worldwide and is the industry's most trusted solution for managing student conduct, Title IX, and behavioral intervention management.

CUSTOMIZE THE SYSTEM TO MEET YOUR INSTITUTIONAL NEEDS

Symplicity will always work with you to customize our system and ensure it meets your needs. Advocate provides numerous opportunities to create custom fields, reports, and forms, unlike Maxient which lacks easy and quick configurations, such as adding fields to forms, editing surveys, or configuring letters and email templates.

HARNESS IMPORTANT DATA

Advocate allows you to run reports, gather key student data, and share them with campus partners such as residential life or campus safety offices. You can create Clery and other regulatory reports seamlessly with the Federal Reporting Engine, which automatically generates statistics to ensure accuracy and compliance. Unlike Advocate, Maxient does not allow configured fields to be reported and lacks the robust reporting capabilities our system provides. In-depth reports require assistance from Maxient directly, which could take significant time to obtain. Our advanced reporting capabilities have led many organizations to switch from Maxient to Advocate, including Maricopa Community College District.

ADVOCATE



CREATE UNPARALLELED WORKFLOWS TO MATCH YOUR EXISTING PROCESSES

Advocate has the most robust set of privacy settings and permissions. The Rules Engine helps automatically route cases based on the type, the student(s) involved, and/or any other information you choose. Advocate features separate workflows for conduct cases, behavioral intervention, and Title IX. Maxient only has one workflow for all types of cases.

The Incident workflow guides users from the initial processing of cases, all the way through the appeal and closing of the case, so you can easily track the status of cases and sanction items. Students can accept responsibility and outcomes of their case using e-signatures, alongside the Decision Letter workflow.

With our CARE workflow, staff can plan required assistance for each student and create the best course of action. By setting up scoring thresholds, users can create a Student of Concern List for easy monitoring. Checklists and to-do dates are included to ensure assigned staff are completing follow up tasks.

Our Title IX workflow is developed to ensure compliance with Title IX policies and recommendations. Our users can easily track the time between phases and include them in reports. All actions taken on a case are captured within the Event Log and can be extracted for investigation purposes. The workflow includes the respondent, complainant, and witness to ensure each party is represented and communicated to effectively.

LEVERAGE OUR UNMATCHED SECURITY COMPLIANCE

We are the most secure solution on the market and offer several features to assist institutions in meeting full HIPAA and FERPA compliance. We've worked with a team of lawyers to ensure we meet all the OCR guidelines, including Title IX and The Clery Act. Symplicity is the only service provider in the space who has achieved a level of security, accountability and process maturity to achieve ISO- 9001, SSAE-16, and CMMI Level 3 and ISO 27001 certifications. Many of our clients chose Advocate because of Symplicity's advanced IT compliance.

BENEFIT FROM OUR DEDICATED CUSTOMER SERVICE

With more than 200 employees, we have the resources to constantly innovate our solutions and fully support our clients. Maxient, who has roughly 20 employees, and lacks the resources and tools Symplicity offers. We work with more than 350 different conduct, housing, Title IX, and HR offices including, Michigan State University, Baylor University, Duke University, UCLA, UC Berkeley, Indiana University, and Georgia Institute of Technology. Our proven solutions and expertise are why institutions and organizations worldwide depend on Advocate.

WHO USES ADVOCATE?



UNMATCHED SECURITY

We don't just "comply" with security standards. We're the only service provider in our space who has achieved a level of security, accountability and process maturity to achieve ISO-9001, SSAE-16, and CMMI Level 3 and ISO 27001 certifications.



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